Writing Center Semester Usage and Operations Data for Spring 2017

Usage Data

Total student visits to the center or lab   = 2449
Total unique student visitors to center or lab   = 864

Data on Tutoring Contacts

Number of Tutoring Sessions   = 809
Number of Quick Shot tutoring sessions   = 435
Number of Workshop Sessions and Participants = 10

(Number of workshops taken from data in Google Calendar. Number of participants unable to be determined)

Total Number of Tutoring Sessions   = 1244

Tutoring Frequency Data

Total Tutor Sessions   = 809
Total # of one-time tutoring sessions   = 641
Total # of students w/ repeat tutoring sessions = 168
Total # of unique students receiving tutoring   = Unknown
Ave. # of sessions for repeat clients   = 3.26

Required vs Non-Required Tutoring %

Tutor Sessions by Discipline

Class	
ACCT	
ACNT	
ARCH	3
ARTS	4
BIOL	23
BMGT	1
CDEC	
CHEM	
COMM	
CRIJ	
DACC	
DANC	
DFTG	

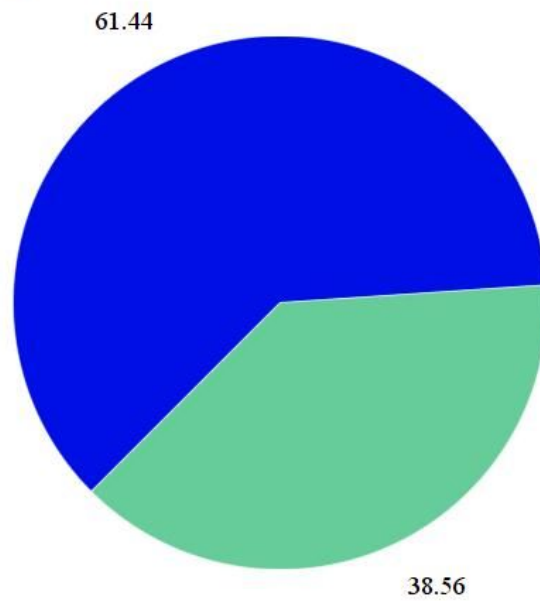|	
DNTA	6
DRAM	
ECON	
EDUC	17
ENGA	50
ENGL	336
ENGR	4
ESLA	
GEOG	1
GEOL	
GOVT	16
HIST	21
HUMA	5
INRW	24
KINE	
MUSI	
N/A	37
Other	4
PHIL	9
PSYC	7
RNSG	1
Scholarship	5
SDEV	16
SLNG	2
SPCH	8
SOCI	
SOCW	

Orienations

Number of Student Orientations   = 34
Estimated Number of Students Oriented= 884

Required vs non-required tutoring %

■ Required   ■ Non-required

61.44

38.56

38.56% non-required

61.44% required

Face to face vs Online tutoring

95.05% of sessions were face to face

40 of 809 sessions were online

Who do we tutor

94.68% students tutored

or 766 of 809 sessions were for students

Tutor Session Feedback from Students

Scale: 1 = not helpful to 5 = very helpful

84.42% = 5 very helpful (or 682 of 809)
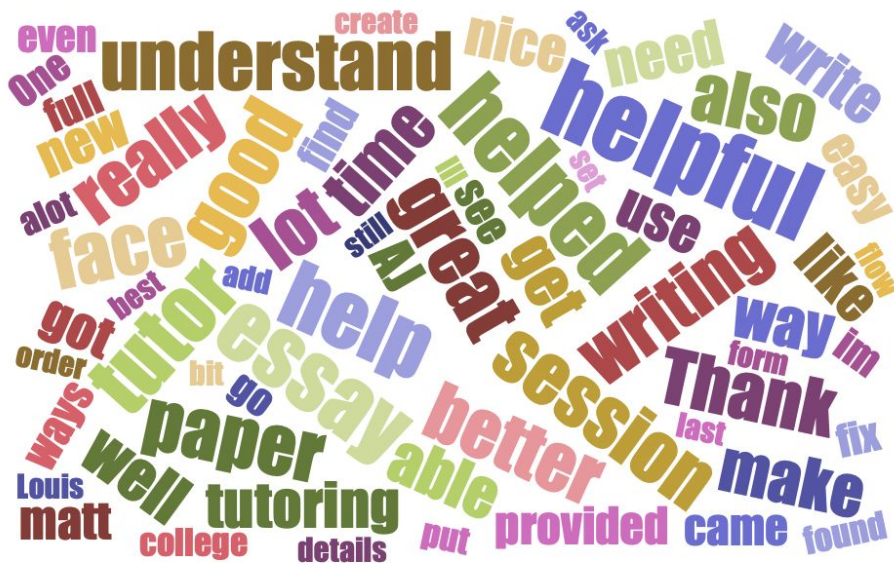
12.36% = 4 helpful   (or 100 of 809)

96.66% rated 4 or above.

Sample of feedback form students

Awesome Tutor. I do not know what I would do without you guys!
she helped me a lot, she fixed my mistakes, grammar errors and shared many ideas for improving my essay. Thanks!
She fixed all errors in my essay. She suggested me to more explain some points, and she edited some my sentences.
He helped me a lot. He fixed my errors, and shared new ideas for improving my essay. Also, he suggested good information about essay structure. Thank you!
He fixed my sentences and words. Also, he gave a good ideas for changing somethings. Thank you!
Matt showed and explained everything very well. Overall It was a great learning session with Matt.
Tutoring session was very helpful. I will definitely come back for more assistance in the near future.
Explained very well what was missing and should be added.
very helpful, thank you very much.
Great!
Wesley was very helpful and easy to understand. He spoke in a very professional manor. He gave very good tips and helped me realize my areas of weakness. He was very informative on how I could improve my writing skills. He is a great tutor.
** Wesley is an awesome tutor , because he takes his time to explain. He is kind, considerate, and patience. Wesley have me a lot of examples and solutions to my writing language. I want to learn how to write and he have me tools to seek it out. Thank so much Wesley!!!**
was very nice help me learn new things.
Carlos was Awesome, he took his time help me think about my sentence structure and taught me new writing skills.   **Thank you writing center!!**
Karen did very well. She walked me through the steps in understanding my mistakes and explaining ways to fix them.
Very pleasant. Helped me understand and think through the changes that need to be made to my

paper.
AJ was awesome. He helped me think of different ways to organize my thoughts and get them written down on paper in a coherent manner.
sam was very helpful in helping me to better understand the structure and intro information i need to use to make my essay better
Crystal was very helpful she was able to assist me accordingly. We went over all my errors and brainstormed on how to improve them. I'm very satisfied on how the session went.
Very helpful in terms of helping thesis, constructing paper, and conclusion.

Word cloud of ALL student feedback on tutoring sessions

Writing Center Staff Information

Number of Academic Specialists = 1

    Number of Hourly Tutors = 9

    Number of Work Study Tutors = 2

Names of Writing Center Staff and Tutoring Level for Fall 2017: 12

Name	Status	CRLA Level
AJ Arellano	Tutor	Lvl 2
Amber Auclair	Tutor	Lvl 2

Maria Chavez	**Tutor**	**Lvl 2**
Gennesis	**Tutor**	**Lvl 3**
Samantha Lerma	**Tutor**	**Con't lvl 3**
Cristal Mendez	**Tutor**	**Lvl 3**
Melanie Solis	**Tutor**	**Lvl 2**
Wesley Carerra	**Tutor**	**Lvl 3**
Aurora Aguirre	**Tutor / APS for INRW lab**	**Lvl 1**
Juliet Trevino	**Tutor**	**Lvl 3**
Patrick Pastor	**Tutor**	**Lvl 2**
Eric Trevino	**Tutor**	**Lvl 3+**
Carlos Lopez	**Tutor**	**Lvl 3+**

CRLA Tutor Training Information

Certified Tutors Level 1 Trained   = 1
Certified Tutors Level 2 Trained   = 5
Certified Tutors Level 3 Trained   = 4