

How to get into Brainfuse:

From ACES	From Canvas
<ol style="list-style-type: none">1. Log into ACES.2. Select the My Courses tab.3. Click on the Brainfuse Online Tutoring link.	<ol style="list-style-type: none">1. Open your course.2. Click on the Brainfuse Online Tutoring Link on the left-hand side.

Once you're in Brainfuse,

- Select **Live Help** if you have a quick question – sessions are 30 minutes.
- Select **Tutor Match** if you want to work with one of NLC's in-house tutors.
- Select **Writing Lab** if you want a paper reviewed in 24 hours.



ALAMO COLLEGES DISTRICT
Northeast Lakeview College

English ▾

The screenshot shows the Brainfuse website interface. At the top, there is a navigation bar with "Home", "Expert Help ▾", "Study ▾", and "My Account ▾". Below this is a blue banner that says "Tutors are available now". A search bar contains the text "What subject or class can we help you with? Try 'Algebra'..." and a "SEARCH" button. Below the search bar are three main service panels: "Live Help" (red header), "Tutor Match" (purple header), and "Writing Lab" (green header). The "Live Help" panel includes dropdown menus for "Select Topic" and "Select Subject", a checkbox for "Por favor marque aquí si prefiere tutoría en español", a "Check Tutor Availability" button, and a "Connect" button. The "Tutor Match" panel includes similar dropdown menus, a link for "For Northeast Lakeview College tutors, click here.", and a "Schedule" button. The "Writing Lab" panel includes a link to "Click here to send your paper to our writing experts." and a "Submit Paper" button. At the bottom of the "Live Help" panel, there is a link: "Don't want a live session? Send a question".

Once you've booked your appointment,

- The tutor will send you a confirmation email.
- Look for your appointment. in My Calendar under Student.
- Once you enter your appointment, the tutor will send you a conference call request by computer, so you can talk together.



Calendar

Easily schedule live, online meetings between you and others. To get started, simply click the "Add Session" button.

BFNLCStudent1, here are your scheduled sessions:

Moderator: NathanC22

Attendees: BFNLCStudent1

Notes:

Focus/reason for appointment(copy and paste assignment instructions if applicable): Hi Nathan, Just Kathy checking in - go ahead and approve this appt - thanks!

Start: Thu 3/26/20 9:00 AM CDT to Thu 3/26/20 9:30 AM CDT

Enter

Questions?

Brainfuse Tech Support:

- [Brainfuse2020 User Guide](#)
- Phone: (866) 272-4638
- Email: support@brainfuse.com

NLC Tech Support:

- Phone: (201) 486-5777
- Email: nlc-helpdesk@alamo.edu

NLC Tutoring:

- Phone: (210) 580-6658
- Email: nlc-lakeviewtutors@alamo.edu