

Palo Alto College Student Success Student Learning Outcome/Service Area Outcome Assessment Plan

DEPARTMENT NAME: Academic Advising

Academic Year: 2018-2020

Department Mission: At Palo Alto College, academic and career advising build a culture of integrated practices and shared responsibilities. Through collaborative teaching and learning, the advising process empowers our diverse student populations to explore and navigate their academic and career pathways.

What question are you trying to answer with the outcomes assessment?

- 1.) Do students understand the value of meeting with their advisor? (Relationships)
- 2.) Are students aware of resources on campus? (SHARE, etc.)

Student Learning Outcome (SLO)	PAC Strat. Direction and ILOs*	Means of Assessment	Assessment Timeline	Dissemination/Communication of Results
Students will know college resources (I.E. SHARE, Tutoring, Student Life, etc.). (Advising SLO 5)	Strategic Direction: Empowering Student for Success ILO: Critical Thinking	<ul style="list-style-type: none"> • Advising Surveys • Campus Support Services Referrals (visit referral) • Graduation Survey • Financial Wellness Referrals to Virtual Coaching as part of 15, 30, and 45 Hour Touchpoints 	Monthly/End of Semester Spring 2019 (Graduation Festival)	<ul style="list-style-type: none"> • CA Training • SS Leads Tactical • Student Success Planning Retreat • Lunch and Learns • ETEAM/CLT (End of Semester)
Students on Academic Probation will learn how their academic status can impact their academic success. (Advising SLO 1 & 3)		<ul style="list-style-type: none"> • Advising Survey • Office Visits • # of Student removed and added on AP after each Semester 	Monthly/End of Semester	<ul style="list-style-type: none"> • CA Training • SS Leads Tactical • Student Success Planning Retreat • Lunch and Learns • ETEAM/CLT (End of Semester)



Service Area Outcome (SAO)	PAC Strat. Direction and ILOs*	Means of Assessment	Assessment Timeline	Dissemination/ Communication of Results
Students will understand critical milestones in their educational journey. (Advising SLO 1)	Strategic Direction: Empowering Students for Success	<ul style="list-style-type: none"> # of Advising Touchpoints/Milestones 30-hour Intent ISP on file on Alamo GPS 	End of Semester	<ul style="list-style-type: none"> CA Training SS Leads Tactical Student Success Planning Retreat Lunch and Learns ETEAM/CLT (End of Semester)
FTICs will create a mission statement (Peer Advisors).	ILO: Personal Responsibility	<ul style="list-style-type: none"> EDUC 1300 Survey's EDUC 1300 Presentations MMS captured on ACES 	End of Semester	<ul style="list-style-type: none"> CA Training SS Leads Tactical Student Success Planning Retreat Lunch and Learns ETEAM/CLT (End of Semester)

*ILOS are [Institutional Learning Outcomes \(General Education Assessment\)](#):

1. Communication Skills	2. Teamwork
3. Critical Thinking	4. Social Responsibility
5. Empirical and Quantitative Analysis	6. Personal Responsibility
PAC Strategic Plan	
Strategic Direction 1: Empowering Students for Success	
Strategic Direction 2: Creating and Sustaining a Culture of Inclusiveness	
Strategic Direction 3: Celebrate and Share PAC Excellence	
Strategic Direction 4: Targeting Our Resources for Success	