

April 2017



ST. PHILIP'S COLLEGE

Data Point

An item of factual information derived from measurement or research

Students First

Noel Levitz Student Satisfaction Inventory

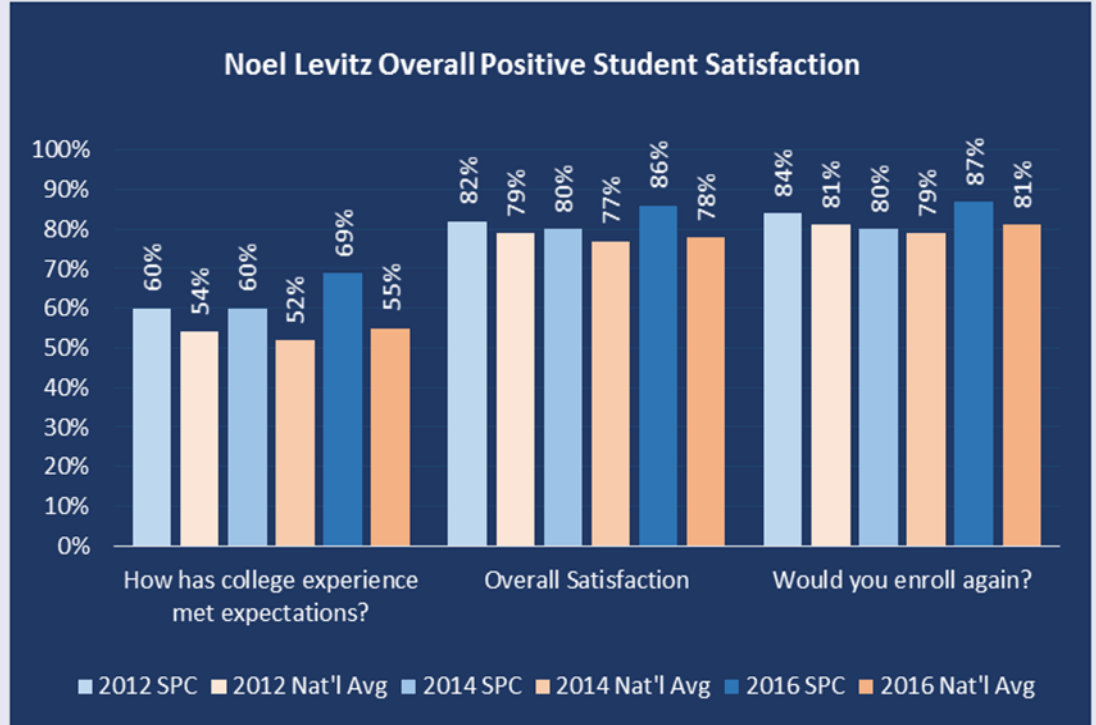


Figure 4-1 SPC overall satisfaction compared to national community colleges
Source: Ruffalo Noel Levitz and Institutional Research and Effectiveness Services

As is evident in Figure 4-1, student responses to questions regarding college experience, overall student satisfaction, and if the student would enroll again rank St. Philip’s College consistently higher than the national community college averages from 2012 to 2016. Although there were slight declines in two areas in 2014, the largest disparity between SPC and national scores, as well as SPC’s highest satisfaction percentages occurred during the subsequent survey period in 2016.

*The Noel Levitz Student Satisfaction Inventory is administered to St. Philip’s College students every even-numbered spring semester (i.e., spring 2012, 2014, 2016, etc.).



Institutional Planning, Research, and Effectiveness

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SPC Average Satisfaction Compared to National Community Colleges

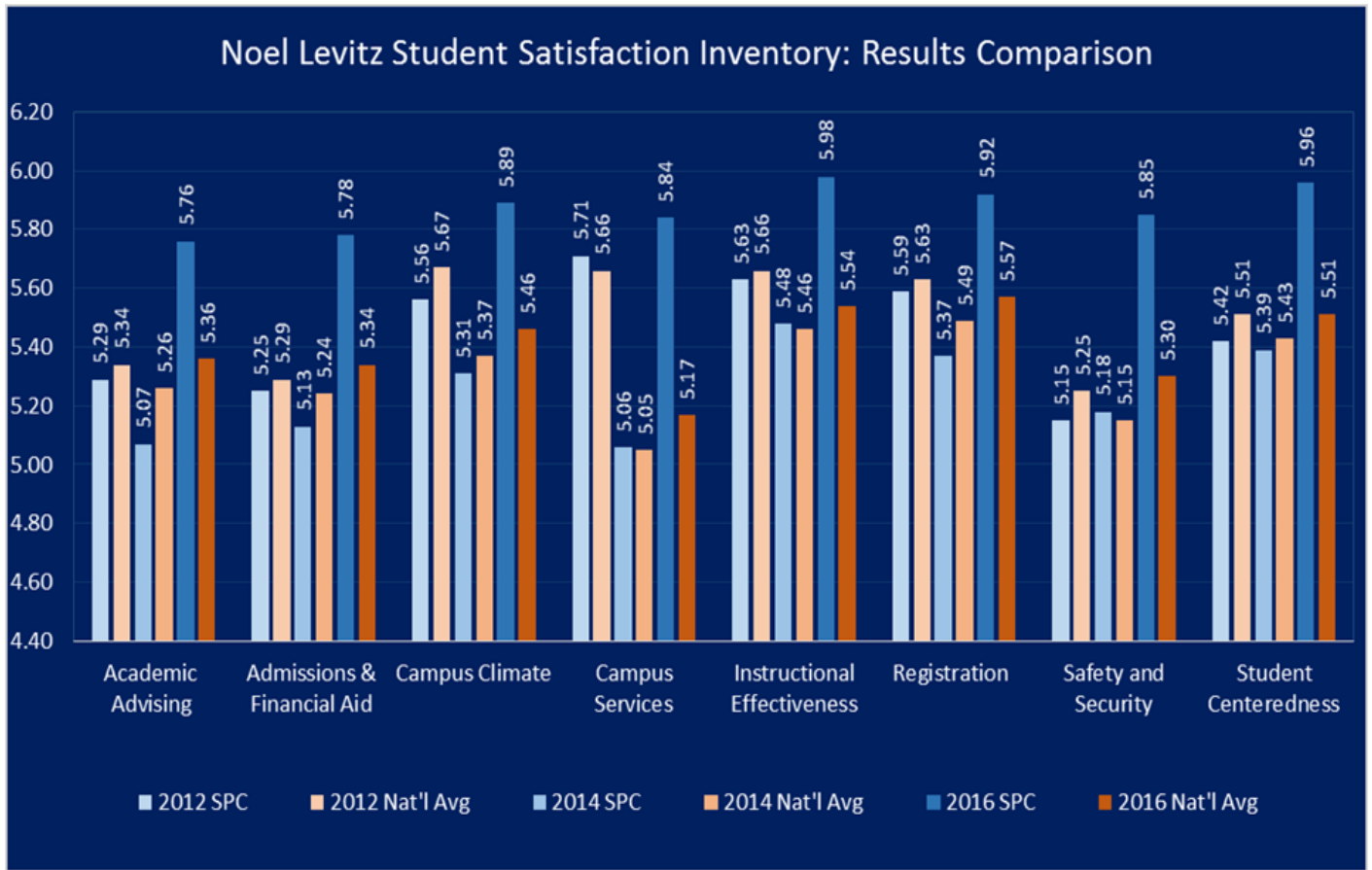


Figure 4-2 Mean satisfaction comparison between SPC students and national community college students
Source: Ruffalo Noel Levitz and Institutional Research and Effectiveness Services

Figure 4-2 displays SPC’s improvement in 2016, when all assessed values exceeded national averages, whereas in 2012 only Campus Services obtained a higher mean satisfaction score, and in 2014, three areas (Campus Services, Instructional Effectiveness, and Safety and Security) surpassed national averages. This continuous improvement demonstrates SPC’s commitment to the institutional mission to empower our diverse student population through personal educational growth, ethical decision-making, career readiness, and community leadership.