



Minimum PC/Laptop Hardware Requirements

Operating Systems:	Windows 7 or 8.1, 32-bit or 64-bit version
Processor:	Intel Core i3, i5, or i7 processor OR AMD A8 or A10 series processors
Memory:	4GB or higher
Hard Drive:	25GB or higher; hybrid or solid state drive (SSD)
Drives:	DVD/Optical Drive
Wireless:	802.11 g/b/n <i>dual band</i> (802.11ac if available)
Ethernet:	100/1000 Ethernet Card – external adapter acceptable

Minimum PC/Laptop Software Requirements

Microsoft Office Suite: Versions 2010 or 2013

Adobe Acrobat (latest version)

Antivirus software \ Firewall Software

Windows Media Player (latest version)

Sun Java

Adobe Flash/Shockwave

Minimum Macintosh Hardware Requirements

Operating Systems:	MAC OS X 10.5 or higher
Processor:	2.45 GHz Intel Core Duo (or equivalent)
Memory:	4GB or higher
Hard Drive:	25GB or higher; hybrid or solid state drive (SSD)
Drives:	DVD/Optical Drive
Wireless:	802.11 g/b/n <i>dual band</i> (802.11ac if available)
Ethernet:	100/1000 Ethernet Card – external adapter acceptable

Minimum Macintosh Software Requirements

Microsoft Office Suite: Versions 2010 or 2013

Adobe Acrobat (latest version)

Antivirus software \ Firewall Software

Windows Media Components for Quicktime (latest version)

Adobe Flash/Shockwave

Purchasing

Students can purchase low cost computers and low cost Internet service:

Connect-2-Compete: <http://alamo.edu/c2c/>

Learning

Canvas Online Learning Management System:

<http://alamo.instructure.com>

Mac vs. PC?

This is a personal decision. Both are acceptable and work on the college wireless network.

Assistance

For assistance please contact your local campus helpdesk or the District helpdesk

San Antonio College Helpdesk	<ul style="list-style-type: none">• 210-486-0777• http://www.alamo.edu/sac/ots/
St. Philip's College Helpdesk	<ul style="list-style-type: none">• 210-486-2777• http://www.alamo.edu/spc/technical-support/
Palo Alto College Helpdesk	<ul style="list-style-type: none">• 210-486-3777• http://www.alamo.edu/main.aspx?id=1041
Northwest Vista College Helpdesk	<ul style="list-style-type: none">• 210-486-4777• http://www.alamo.edu/main.aspx?id=6877
Northeast Lakeview College Helpdesk	<ul style="list-style-type: none">• 210-486-5777• http://www.alamo.edu/main.aspx?id=19810
District Helpdesk	<ul style="list-style-type: none">• 210-485-0555• http://www.alamo.edu/district/it/