



What is eLumen ePortfolio Support?

eLumen ePortfolio support is a useful resource designed to guide students who need assistance with their professional, academic or personal portfolios. Get an early start on your ePortfolio assignments, reach out and receive the support you need.

ePortfolio support is a one-on-one first come, first served resource. We assist with:

- Account registration
- Account recovery
- ePortfolio creation

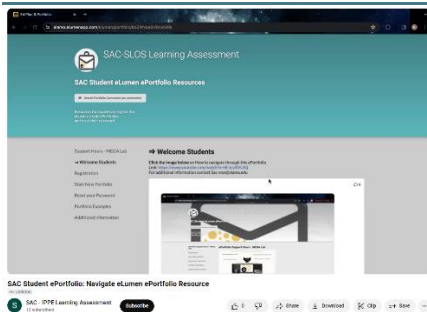
Location: Moody Learning Center Mega Lab Room 502

Support hours: In person walk-ins

Listed on ePortfolio Support page

<https://alamo.elumenapp.com/elumen/portfolio/kbZWVoeSV9nxIGRk>

[Click here for more information](#) on navigating eLumen ePortfolio support



For eLumen **self-account password recovery** (fastest solution): within 10 minutes

<https://www.youtube.com/watch?v=g7eq00Z1Xug>

The next most efficient way to reset your password:

Visit the **Mega Lab** on the Moody Learning Building 5th floor for in-person assistance.

For eLumen **assisted account password recovery**: allow 5-7 business days for response

Fill out eLumen [Assisted account password reset form](#)