

## Fall 2023 DoD Tuition Rate and Student Account Adjustments Military Tuition Assistance (TA) and Career Advancement Account (MyCAA) Funded Students

## **FAQs**

- 1. When should I expect manual adjustments to be made on my student account when paying with TA/MyCAA funding?
  - Beginning Fall 2023.
- 2. Does military Tuition Assistance (TA) or Career Advancement Account (MyCAA) funding pay for instructional materials/textbooks?
  - NO.
- 3. If instructional materials/textbooks costs are included in tuition charges at the Alamo Colleges District, does that mean TA/MyCAA will pay for instructional materials/textbooks?
  - NO. When instructional materials/textbook costs are included in tuition charges, institutions are required to identify, separate and disclose the amount of tuition charged to pay for instructional materials/textbooks as a separate charge.
- 4. If TA/MyCAA doesn't cover instructional materials/textbook costs, does that mean I still have to pay for the amount associated with those charges?
  - YES. Students must find other funding to cover the charges associated with instructional materials/textbooks.
- 5. Do students using TA/MyCAA funding pay more than other students because of this?
  - NO
- 6. How do I know how much I will need to pay for instructional materials/textbooks if there is no separate charge for it in my student account summary at the Alamo Colleges?
  - Instructional materials/textbook costs at the Alamo Colleges District is \$19.00 per semester credit hour enrolled.
- 7. What if I request TA/MyCAA funding for the full tuition amount appearing on my student account summary and my TA/MyCAA funding gets approved?
  - Your funding document will be denied at the college and you will be asked to seek corrections and resubmit
- 8. How do I know what my tuition rate is for TA/MyCAA funding if my student account summary initially includes tuition charges for instructional materials/textbooks?
  - Refer to our <u>2023-24 Schedule of Tuition and Fees for Department of Defense</u> TA & MyCAA funded students.
  - Correct tuition rates are available in the Army, Air Force, and MyCAA portals for students to select when applying for TA/MyCAA funding.

- 9. Will the tuition charges on my student account match the "government cost" on my TA/MyCAA funding document?
  - NO. The tuition charges on your initial student account summary in ACES include charges for instructional materials/textbooks charges.
  - TA/MyCAA tuition amounts will be \$19.00 less per credit hour than the amount indicated on your student account summary.
- 10. Will my student account summary show instructional materials/textbook costs?
  - YES. When you submit your TA/MyCAA funding document, a manual adjustment will be made by the Business Office to separate the charges TA/MyCAA doesn't cover.
- 11. What if student financial aid has already paid for all my tuition charges?
  - When you submit TA/MyCAA funding, a credit will be applied to your student account for the amount funded by TA/MyCAA.
- 12. When do I need to pay for instructional materials/textbook charges?
  - When your TA/MyCAA funding is applied to your account, the remaining balance is due immediately by the next payment deadline.
- 13. How do I pay for charges associated with instructional materials/textbooks?
  - Students may use student financial aid or submit payment via check or credit card through their student account.
- 14. Whom can I call for help if I still have questions?
  - The Alamo Colleges District Military Support Services team can assist you by phone at (210) 486-2001, by email at <a href="dst-military@alamo.edu">dst-military@alamo.edu</a>, or by Zoom ID 2104862001.