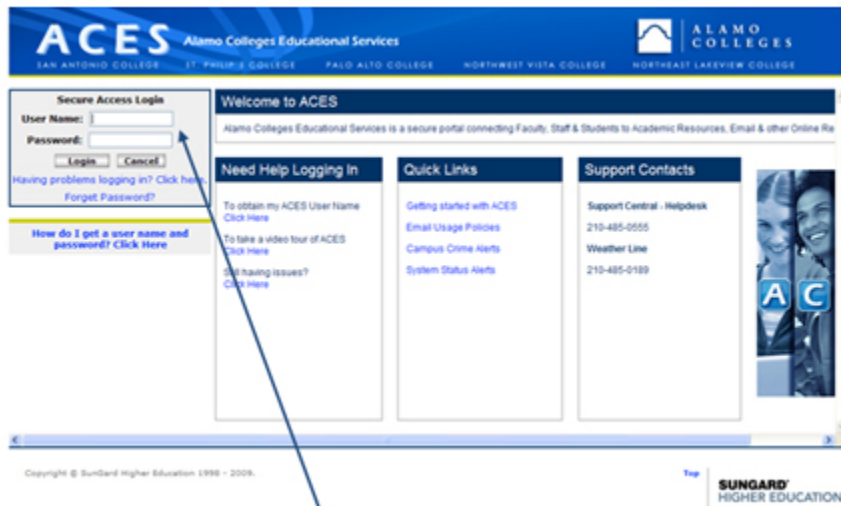**Alamo Colleges Educational Services (ACES) Portal**

Logging into ACES

After you have obtained your login information, follow these steps to access the ACES portal:

- o Access the ACES portal at https://aces.alamo.edu.

- Enter your User ID and default password.
- After you submit your User ID and default password, the system will ask you to change your password.

NOTE: For security purposes, a list of Password Rules and constraints for the Secret Questions and answers is displayed.

When you change your default password, you will be asked to provide challenge questions and answers known as "Secret Questions."

Secret Questions and Answers Setup

You are required to setup your secret questions and answers because you have not previously done so.

The secret question and answer pairs that you supply can be used to login if you forget your password. The questions and answers that you provide should be difficult for others to guess.

The following question and answer constraints are in place: ⬅━━━━━━ **Secret Question Constraints**

- The minimum number of valid question and answer question pairs that are required is: 1
- The minimum number of significant characters in a question is: 15
- The minimum of significant characters in an answer is: 3
- Answers are not case sensitive (when answering the questions different upper and lower case characters may be supplied).
- Whitespace in answers is not significant (when answering the questions a different number of space characters may be supplied).
- Duplicate answers are not allowed.

Questions	Answers

[Submit Setup] [Cancel]

NOTE: If you forget your password, the secret challenge questions will be asked in order to identify you. The answer must be an exact match to the answer you initially provided for the system to identify you.